

For a list of streets and video about the work go to [www.pseg.com/gaswork](http://www.pseg.com/gaswork)



Dear Valued PSE&G Customer,

PSE&G will be replacing old gas pipes on your street with new piping – ensuring the continued safety and reliability of your gas service.

- To upgrade the gas lines, we dig trenches, primarily in road surfaces, and lay new pipes block by block to minimize disruptions. At the end of each workday, the trenches are filled in and protective plates secured. You will always have access to your driveway.
- Please abide by NO PARKING signs posted for the roadways.
- When possible, we do not dig on properties. If we have to dig on your property, we restore any disturbance after the service line is installed. Grass areas are repaired and seeded, and concrete or asphalt openings are patched until final restoration work is scheduled.
- After construction, a PSE&G technician needs to access your home to connect the service line and gas meter to the new gas main. We contact homeowners to arrange a date and time to do the work. During this reconnection, you can expect to be without gas service for about 4 hours. If you are not able to legally provide access to the property in question (i.e. the property owner) and require landlord approval please let us know before scheduling an appointment.
- If your gas meter is inside, we relocate it to the outside of your home or business. Our technician relights all appliances and makes sure they are working safely before leaving a home.
- When work is finished, we repair roads with temporary pavement until the project is complete and the ground settles. This generally takes 45 to 90 days. Final restoration may take longer depending on the weather conditions, size of the project, or at the request of the town. PSE&G then restores roads with permanent paving in accordance with town ordinance and paving requirements.

For a list of streets and video about the work, please visit [pseg.com/gaswork](http://pseg.com/gaswork). When the work begins, if you have any questions please call 1-833-661-6300 and leave a message.

We appreciate your patience and cooperation as we work to complete these important upgrades to your gas service.

Sincerely,

PSE&G Field Supervisor